

# PTI Life

In efforts to provide a good Quality Service bag, along with promoting our PTI brand, we have designed & selected something that is multi-functional and that the team enjoys! The bags include all sorting supplies necessary to preform several different job functions.

Neil Quinlan, Multi-Site Supervisor, sports the new look!



In alignment with the care for our people and to meet the requirements of our clients for BEV inspections, a group of administrative associates received training in First Aid and Defibrillator useage at the Red Cross facilities in Silao. Through both theoretical and practical courses, associates learned basic first aid techniques to address medical emergencies.



Bringing in the new at Belleville! Bayan Shaheen (HR) and Byron Hardeman work together to enroll in our newly adopted fingerprint time clock system. Everyone was really excited about switching from the time card to fingerprint system! Donte Hall, proudly showcasing our state-of-the-art floor cleaner in our facility. Our maintenance team couldn't be happier about this valuable upgrade



# fall edition



October 1st , 2023

Dear employees,

I hope this message finds you well. I want to address a matter of great importance that affects us all – the ongoing UAW strike in the automotive industry. While these are challenging times, I believe that, together, we can overcome this obstacle and emerge even stronger on the other side.

The UAW strike is casting a long shadow over the manufacturing landscape, and it's no secret that our industry is feeling the impact. Supply chain disruptions, increased costs, and uncertainty about the future have created a unique set of challenges for us. However, as we face these challenges, it's important to remember that every crisis presents an opportunity for growth and innovation.

In the face of adversity, we must remain steadfast in our commitment to excellence. Our people, products, and processes have always been our greatest assets, and they will continue to be the driving force behind our success. We have a remarkable team here at PTI and your dedication, skills, and hard work have brought us this far. I am confident that, with the right approach and collective effort, we will navigate these challenging times and come out on top. Here are some key strategies and principles that will guide us through these turbulent waters:

- **Adaptability:** We must remain flexible and adaptable. By identifying and responding to market shifts and customer needs, we can position ourselves as a valuable partner in a changing landscape.
- **Cost Efficiency:** Every penny counts. Let's streamline our operations, eliminate waste, and be diligent in our financial management to weather the storm and emerge more competitive than ever.
- **Employee Well-being:** Our employees are our most valuable resource. We must continue to support and protect their well-being, even as we navigate these challenges. We are all in this together.
- **Innovation:** The best way to stay ahead is to innovate. Let's leverage our creativity and expertise to develop new products, explore new markets, and discover novel ways of doing business.
- **Customer Focus:** Our customers are counting on us. By providing exceptional service and quality products, we can strengthen our customer relationships and secure our future.
- **Solidarity:** As we've always done, we will work together as a team, supporting each other through this difficult time. Solidarity is a cornerstone of our success.

In conclusion, these are indeed challenging times, but they also present an opportunity for us to prove our resilience and determination. By standing together, embracing change, and continuing to strive for excellence, I have no doubt that we will weather this storm and thrive in the face of adversity.

I appreciate your unwavering dedication and hard work. Together, we will make it through these difficult times and emerge as an even stronger, more successful PTI. Thank you for your commitment to our shared vision.

A handwritten signature in black ink that reads "Nadar Abouzennai".

Director



### Q3 Training Video

In part of our continued effort to promoting the PTI Way, we rolled out another quarterly training video, “Active Shooter: Surviving an Attack.” With the support of a manager, supervisor, or HR Administrator, you can watch the training video by following these steps below box. We encourage all sites to participate with their teams and watch the new training video features.

### Instructions to Complete Training

1. Sign into CRIS with your username and password
2. Go to the PTI Training Portal by selecting “View Work Instructions” on the left side of the menu.
3. Type in PTI-1017569
4. Hit Submit
5. Find ID#1666 titled: WI-PTI-1017569-Active Shooter Training Video
6. Read the work instruction which then directs you to watch the video that is within the work instruction.
7. Once the team member watches the video, they then click on “training docs” in the upper right hand corner, select their name in the drop-down, and sign-off that they watched the video.
8. Then they will go back to the PTI Training Portal, and select ID#1677 titled, “WI-PTI-1017569 - QUIZ: Active Shooter Training Video.”
9. The team member will follow the work instruction to take the quiz, and then sign of that they took the quiz.



# Excellence in Training

Congratulations to the following team members in their completion of their assigned training course during Q3!



## **Quality Management Systems: Management and Control of Quality**

Carl L. Johnson  
Eric Hayworth

## **Certified 5S Workplace Organization Specialist**

Eric Hayworth

## **Excel for Beginners**

Khari Howell  
Stephawn Beverly  
Jennifer Garza

## **Federal Labor Law**

Nancy Ibeth Villegas Cruz

## **Financial Planning and Cash Flow**

Berenice Velázquez Vargas

## **Work and Organizational Psychology**

Joanthan Adrian Lopez Perez

## **Project Management**

Khari Howell

## **Certified Internal Audit for IATF 16949, CSR & Core Tools**

Ishtiyag Mohiuddin

## **Towards a New Work Model**

Alma Delia Martínez Paz  
Nancy Ibeth Villegas Cruz

## **ChatGPT Total: From Zero to Expert**

Rogelio Martinez Nucamendi  
Jose Francisco Cruz Santos Alvarez  
Jose Alberto Sanchez Sanchez  
Guillermo Osorio Gutierrez  
Oscar Enrique Martinez Herrera  
Gabriel Alejandro Aquino Leyva  
Juan Luis Valdes Hernandez  
Juan Carlos Estevez Guzman

## **Production Planning For Management Consultants & Analytics**

Antonio Martinez Diaz  
Gabriel Alejandro Aquino Leyva  
Jose Alberto Sanchez Sanchez  
Luis Eduardo Gaston Valencia  
Juan Carlos Estevez Guzman,  
Carlos Francisco Alvarez Rodriguez

Oscar Enrique Martinez Herrera  
Juan Luis Valdes Hernandez  
Julio Cesar Romero Cruz  
Juan Javier Hernandez Trejo  
Manuel Antonio Hernandez Montoya  
Jose Francisco Cruz Santos Alvarez

## **Prompt Engineering For Everyone With ChatGPT And GPT-4**

Jose Antonio Nava  
Manuel Antonio Hernandez Montoya  
Carlos Francisco Alvarez Rodriguez

## **Instructors Training**

Nancy Ibeth Villegas  
Alma Delia Martinez  
Israel Miranda Fernandez

# Welcome to **PTI**



## Welcome Talha Iqbal to PTI

Talha will be leading efforts to establish new customers as he takes on the role of Business Development Leader in Canada.

He will be responsible for establishing the PTI Way north of the border.

We look forward to a time where PTI Canada will have their own pages in our newsletter!

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## Welcome to the PTI Quality Service Team

In September we welcomed, Shelby Popma, our new 1st shift supervisor at our Three Rivers, MI sorting site. We are excited to have her a part of our team, and we are looking forward to working together and achieving great things!



*Welcome*

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# SUMMER PARTY

The July Summer Party served as an excellent means of cultivating a spirit of unity while expressing appreciation to our amazing staff members. The inclusion of enjoyable prizes and lively musical entertainment undoubtedly enhanced the party atmosphere, ensuring that this occasion left an indelible mark on the collective memory of our employees.

Recognizing the dedicated efforts of our workforce is of paramount importance in sustaining a motivated and engaged team. Events of this nature, such as the BBQ gathering, play a pivotal role in inspiring our employees with a profound sense of being valued and acknowledged.

Events like the Summer Party goes a long way in making employees feel valued and appreciated, ultimately contributing to their job satisfaction and productivity. Overall, the July summer party was a great success, bringing laughter and a sense of appreciation to PTI's workplace.







Sterling Heights



Roseville



**PTI** 

**Life**



# News from Detroit

To help expand our training regiment, Carl Johnson travelled to the Detroit headquarters to help conduct sexual harassment training for our team!



Team members at our Sonus and Fraser locations were presented with gift cards and awards for their hours of effort and hard work!



A special reunion recently happened at the Detroit location- Eduarne Nieves was recently reunited with his son after a 2 year long separation. He left his pregnant wife in Venezuela to work and create a life for them here. We offer our best wishes for this family moving forward!



PTI, becoming interested in the BASF business, invited them to do a walk-through of our facility and learn more about our company.



# News from Belleville

## Monthly Safety Talk and Town Hall Meeting

During our Monthly Safety Talk and Town Hall Meeting, Adam Scott, takes the lead in addressing important health and safety matters. Joining him in this crucial discussion is John Green, our dedicated 2nd shift production supervisor (pictured on the left). John's unique ability to communicate fluently in Spanish has proven to be an invaluable asset when connecting with our diverse team. His proficiency ensures that vital safety information is effectively conveyed to all members of our staff. Following the informative and engaging session, we like to show our appreciation to our team members. We do so by coming together for a delightful pizza party, where camaraderie and good food help foster a positive and safe working environment. These monthly gatherings serve as a reminder of our commitment to the well-being of our team and the importance of open communication. Together, we continue to prioritize safety, teamwork, and a culture of appreciation within our organization



## A New Process: Efficiency Upgrade

We are excited to share a recent innovation at PTI Belleville. In our continuous pursuit of enhancing efficiency without compromising quality, we've implemented a 'Double Hanging' approach for our WL program. This new method involves suspending two parts per hook, effectively doubling our throughput capacity. By making this strategic adjustment, we're not only meeting the demands of our valued customers but also streamlining our operations to maintain optimal productivity levels.



Meet Lashaan Cole, affectionately known as Lucy, who joined PTI in early August as our 1st shift Quality Supervisor. Lucy comes with an impressive background, boasting 6 years of experience in production quality. We are thrilled to welcome her into the PTI Family, and her swift adaptation to our processes has allowed her to take the reins and lead her team to success.

Welcoming Nour Eiden, our 2nd shift Quality Supervisor, who came on board in late August. Nour is a graduate of the University of Windsor, holding a degree in Industrial Engineering. We have eagerly embraced his skills and talents, and we're delighted to have him as part of our team. His expertise promises to contribute significantly to our continued growth and success.

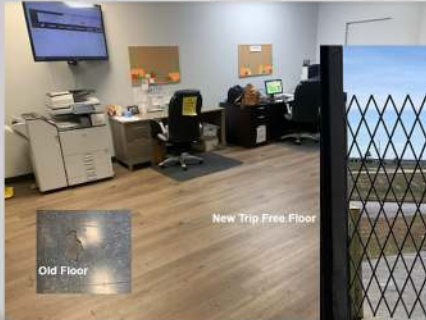




# News from Jeffersonville

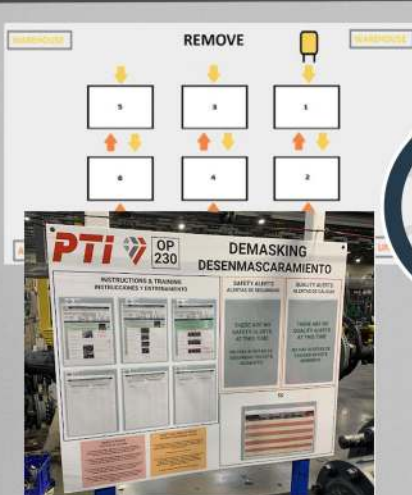
## New Facility Upgrades & Equipment

The materials office received some much-needed renovations, including new trip-free flooring and a brand new accordion gate. A shrink wrapper was purchased to help reduce waste and help automate the shipping process. Four new forklifts were also purchased, helping increase efficiency.



## GKN Prospective Business Opportunity

In early September, we had the privilege of hosting a delegation from GKN at PTI Jeffersonville. The meeting was expertly overseen by our Director of Operations, Mazen Kaloti, who not only conducted a comprehensive tour but also showcased our cutting-edge technology and capabilities. The GKN team left thoroughly impressed by the caliber of our operations, and as a result, we are poised for a highly promising opportunity with GKN.



## Efficiency Upgrade

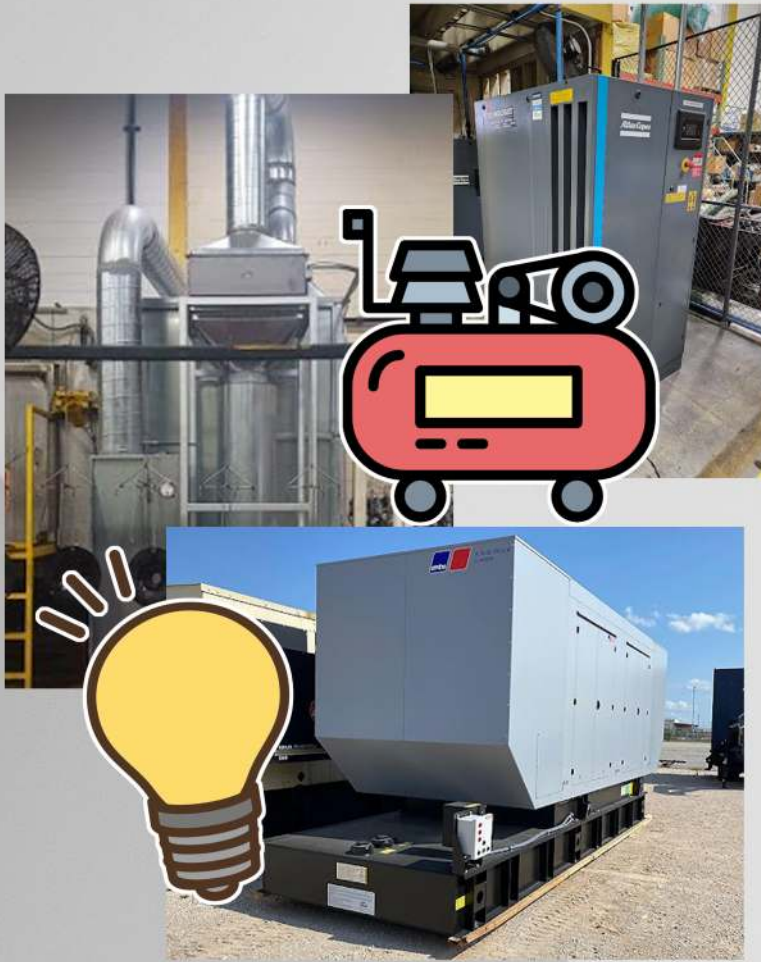
New work instructions board and rack placement helps increase workflow!

We extend our heartfelt congratulations to Mr. Chris Sons on his recent appointment as Production Manager. Mr. Sons joined PTI in October 2020, initially serving as a Process Engineer. Notably, he is a proud native of Jeffersonville, Indiana, and has cultivated his career within our community. In recognition of his outstanding contributions, Mr. Sons was promoted to the position of Production Manager in September 2023, a testament to his dedication and leadership qualities. Mr. Sons brings a wealth of knowledge and expertise to his role, having completed his education at Southern Illinois University, where he earned a Master's degree in Quality Management.

We look forward to his continued success with PTI.



# News from Roseville



Roseville received some brand new equipment this quarter! A generator, boasting enough power to power the facility in case of outage, was put into place. To help better suit our plant, a brand new air compressor with state of the art technology was added. A new part drying system was added, freeing up an employee to from manually doing the task.

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## Employees of the Month



July

Fonza Jackson



August

Tayvion Murphy



September

Terrance Coleman

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# News from Sterling Heights

Training on "Effective Communication and Listening" was held in Sterling Heights. This training helped the team learn to better work with their peers and customers.

Participants from all Michigan plants attended and took back great lessons for themselves and their teams.



Sterling Heights received a few great upgrades this quarter! First, a power generator that can power the whole plant, so uninterrupted service can be provided to OEM customers.

An obstacle course for forklift drivers has been added to help test their skills and hone their driving ability.

Recycling stations were brought in to help Reduce, Reuse and Recycle!



Jason Adam, the 1st shift supervisor, received a great prize of his own! A newborn baby girl join his family this quarter, given the name Afrika.

Congratulations, Jason,  
and we wish you the best from your PTI family!



# CELEBRATING DEDICATION EMPLOYEES OF THE MONTH

## Quality Division - Dana Toledo

Congratulations to our Quality Service Employee of the Month Q3 Winners.

These 3 individuals were nominated by their peers for demonstrating exemplary performance and more importantly, demonstrating daily, the PTI Way.



June  
Esperanza Schoch  
Team Leader



July  
Dameon Grimm  
Supervisor



August  
Matthew Keckler  
Team Leader

## Jeffersonville



July  
Clara Pulido

Clara has been with PTI for 2 years, since 8/11/21. She is a great paint tech and very detail oriented. She can always be counted upon and is always ready to help!



August  
Juan Arriaga

Juan is someone you can always expect to see with a smile! Juan has great attendance and understands how great the importance of reliability is in the workplace.



September  
Eusebio Turcas

A favorite in the materials department, Eusebio can never fail to make someone smile. He has great skill with driving the forklifts, and is always looking to learn something new!

## Belleville

### Jason Howell - July



In recognition of his outstanding contributions, Jason has undergone a remarkable transition from his previous role as a masking runner to now being an integral part of our Paint Tech team on our 1st shift. In the accompanying photograph, Jason is proudly holding not one, but two well-deserved accolades: a perfect attendance award and an Employee of the Month gift card. These tokens of appreciation were presented to him by Hashim Naqvi, our dedicated Quality Supervisor. Jason's dedication and commitment serve as an inspiration to all of us here at the company, and we are grateful for his continued hard work and excellent performance. Congratulations, Jason, on this well-earned recognition!



# Academic Excellence

At PTI QCS Mexico, we recognize the effort, dedication, and commitment of our big family, and this is reflected in the homes of our associates. Through the education of their children, they are passing on the legacy of these values we uphold in our organization. The youngsters made efforts to excel and achieved outstanding grades for the 2022-2023 school year in their Elementary, Middle, and High School education.



There were happy faces, from parents to the young ones, who returned to their classrooms this past August with backpacks and school supplies. Congratulations, students, and good luck with the new school year!



# Crece proyecto en Querétaro

Nos emociona compartir que en PTI QCS México se preparan para un nuevo lanzamiento con Toyota en Querétaro, este proyecto que está contemplado para el 2024 se realizará en las instalaciones del cliente Dana. Este nuevo proyecto trae algunos ajustes a las actividades que se vienen realizando ya, con nuevos productos y los retos de seguir cumpliendo las expectativas de Toyota con quien comenzamos a trabajar en Marzo de este año. Otra modificación es la ampliación del área en las líneas de pintura donde PTI está laborando, mejorando los accesos, flujos del área y la organización de la línea en general.



## Llegada Especial

Nos complace presentarles a Ariadna Lee Alvarez Aguirre, primogénita de nuestro compañero Carlos Francisco Alvarez, quien es Gerente de Operaciones y Gestión de Clientes. La pequeña nació el 12 de Agosto del 2023 en León, Guanajuato. Carlos y su esposa, Lizbeth Aguirre Juárez, están muy contentos por la llegada de este que califican como el mejor regalo que la vida puede dar.





# Looking to Electric

At PTI, we feel motivated and pleased to work closely with Stellantis Toluca on their exciting electric vehicle project, which began in August of 2023. Our team of experts takes pride in inspecting and refurbishing key parts for this pioneering project, ensuring every component meets the highest standards of quality and safety. This collaboration fills us with pride, as we actively contribute to the electric mobility revolution, providing efficient and sustainable solutions.

Furthermore, we will continue to prepare and strengthen our capabilities for the next project that Stellantis has planned for the end of this year. This commitment drives us to keep innovating and adapting to the changing demands of the automotive market, staying at the forefront of the industry and supporting Stellantis in their vision of a cleaner and more efficient mobility future.

We are excited about what the future holds and eager to remain a reliable partner for Stellantis in their pursuit of excellence in electric vehicles.



## Recognizing Efforts

PTI QCS Mexico was, from May to August, working on a CS2 service which involved the inspection of the fuel rail, and they undoubtedly met the objectives and requirements of the client in the state of Chihuahua.

Congratulations to each of our associates who strive daily to exceed client expectations. That passion is evident in the results, and this team received a gift for their effort and commitment.





# Current Events



*"PTI has been diligently monitoring, preparing, and devising operational strategies in anticipation of potential impacts resulting from UAW negotiations," says Mazen Kaloti, Director of US operations.*

*"Throughout the third quarter, PTI Jeffersonville has maintained seamless operations without significant disruptions. It is worth noting that we have observed a 30% reduction in demand; however, we are effectively managing this situation. We earnestly hope for a swift resolution to the negotiations, enabling all employees to return to a regular work schedule."*

PTI understands that the strike is causing disruptions and uncertainty, and assure you that the situation is being closely monitored. The top priority is to keep employees and stakeholders well-informed throughout this challenging period.



Employee Townhall Q&A session about the pending UAW Strike





## tech tip



Above is a photo of Ahmad Clayb, IT Analyst, presenting on the topic of cybersecurity with different teams across all plants. The focus of this presentation was about cybersecurity tips and measures to ensure digital safety of the organization moving forward.

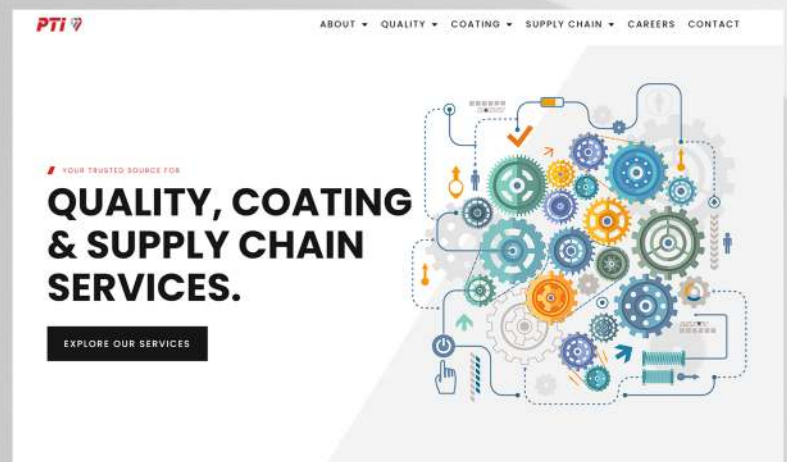
As technology grows, the risks and threats out on the internet today grows with it.

This is leading all organizations, including PTI, to make sure employees are better prepared and informed on how to protect themselves as well as the organization.

scan me!



ptiqcs.com





# HAPPY BIRTHDAY!

## JULY

Ken Porter  
Dave Hall  
Glen Ford  
Byron Jordan  
Ruby Sienkiewicz  
Tammy Takessian  
Dalano Baldwin  
Velisa Brown  
Dameon Sanford  
Kenny Yurko  
Brandon Dimmitt  
Uvelina Estrada  
Nahshawn Bailey

Al Grahic  
Amer Tahan  
Mikkia Bush  
Jason Brown  
Erick Garcia  
Alain Reyman  
Torres  
Ashley Seager  
Craig Berry Jr  
Romale Howard  
Oscar Gonzalez  
Thomas Johnson

Thais Soto  
Justin Shack  
Kenia Lara  
Monta Hall  
Janiqua Nealy  
Andres Morales  
Michael Landers  
Romina Herrera  
Akeem Allen  
Trezhaun Eaton  
Sequoya Smith  
Nahshawn Bailey

## AUGUST

Timmy Powell  
Carletos Rush  
Kim Scott  
Jimmy Rojas  
Avelan Tayary  
Sonia Dronzkowski  
Kelly Gatewood  
Regina Ross  
Tracy Michele Lewis  
Donald Adank  
Edmundo Salazar  
David Salazar  
John Virga  
Lucia Diaz  
Richard Johnigan  
William Coulter  
Erick Muxlow  
Trance Adolphus  
Ali Al Attabi

Raphael Moore  
Charles Reven  
Rodriguez Miguel  
Angel Scott  
Jose Jimenez  
Ali Al Attabi  
Jaime Fernandez Proenza  
John Upegui  
Rosario Feliciano  
Jason Hickey  
Norge Silva Gomez  
Osmel Navarro Martinez  
Jason Thompson  
Jodi Kwilos  
Dominique Mclain

Diante Freeman  
Kiyana Chandler  
Dylan Bailey  
Ishtiyah Mohiuddin  
Jasmin Porter  
Mohammad Obaid  
Jessica Beck  
Jose Gonzales  
Micheal Banks  
Neil Quinlan  
Micah Holt  
Vershawn Dennis-Coleman  
Dimere Ruthedge  
Khymora Dawson  
Esteban Jr Chavez  
Robert Hicks

## SEPTEMBER

Dewayne Rivers  
Yavonda Boyd-Vaughn  
John Terrell  
Roy Brandt  
Peter Gorbatschew  
Rodney Waters  
Crystal Hall  
Jody Mersino  
John Turner  
Cindy Mendez  
Leslie Thomas  
Terrance Jordan  
Paul Vizzaccero  
Armando Pena  
Harold Scott  
Ernest McClendon  
Jermaine Napier

Carly Dantzer  
Robert Hall  
Maribel Cortes Ramirez  
Matthew Keckler  
Michael Zubas  
Woodrow Hayes  
Sheena Coleman  
Eric Hayworth  
Dwayne Smith  
Issaka Adamou  
Edin Chavez  
Sahar Blair  
Sasha White  
Alexandra Ariza  
Arron Burdick  
Xavier Shipley  
Nick Cieslinski

Martin Amaya  
Dominga Sen  
Ambree Camper  
Holly Gulla  
Bayan Shaheen  
Sharrod McAllister  
Kevin Thomas-Holmes  
Yasnabi Galindo  
Martha Del Cid  
Kemarion Houston  
Anthony Allen  
Kenyin Warren  
Ken Kirby  
Desaun Kelly  
Ingris Lara Ramos  
Giavanni Cohen  
George Hardy

